

Heading to the U.S.? Here's how to avoid up-front fees

Summer vacation is approaching and many TieCare International health insurance members will be traveling home to the United States. While in the United States, many of you will be visiting your local doctor.

To avoid paying up-front fees, here are a few easy steps to remember:

- 1. Visit an Aetna provider. To locate an Aetna provider, visit: www.gbg.com/ProviderSearch**
- 2. Carry your TieCare ID card when you visit your doctor.**
- 3. If visiting an Aetna provider and your TieCare health insurance card is denied, immediately contact GBG Assist at 1.866.914.5333.**

About Aetna's Preferred Provider Network:

Aetna's Preferred Provider Network covers all 50 states and the District of Columbia, with a vast network of more than 5,400 hospitals and 1,000,000 health care providers. Aetna's network is vital to our members because the majority of facilities within the network will invoice Aetna directly for services rendered, avoiding the need for a member to pay up front for services and submit a claim for reimbursement. In turn, Aetna will then bill TieCare for the services rendered.

Please contact CustomerService@gbg.com with questions.

Have a safe and fun summer!

TieCare International is the educational division of



GLOBAL BENEFITS GROUP

Insurance Without Borders™

